

## Cancer Resource Center

### Information Regarding the Campus-to-Campus Bus

We are so appreciative that Cornell University is providing free seats on the Campus-to-Campus Bus for individuals with cancer who are going to New York City for medical treatment or consultation.

#### General Guidelines

- Please remember that these seats are a gift from Cornell (a round trip is valued at \$180), and that the Cancer Resource Center is coordinating the program as a community service.
- Free bus tickets are available for the patients and one family member or caregiver. (Occasional exceptions may be made in unique circumstances).
- Please do not use the bus for routine medical services (e.g., physical therapy, lab tests, etc.) that are available in Ithaca. We realize, however, that some tests need to be done in NYC.

#### Scheduling

- Tickets are provided on a space available basis. There are times, especially when students are traveling back and forth to NYC for semester breaks, that seats will not be available.
- Schedule your trip as far in advance as possible so that you can make alternate plans if tickets are not available.
- All reservations must come through the Cancer Resource Center (607-277-0960).
- If you need to cancel or change a trip, call the Cancer Resource Center (607-277-0960) as soon as possible. If you don't make a scheduled trip (and don't cancel or change it), you will be listed as a "no show."
- If you need to cancel a trip suddenly, and the Cancer Resource Center is closed, call the Campus-to-Campus Bus (607-254-8747). You may be charged a \$30 cancellation fee per ticket if you cancel within 8 hours of the scheduled departure.

#### Parking

- If you plan on leaving your car in the B Lot, you need to have a parking permit. The Cancer Resource Center can provide these permits that are valid for specific days. If the day of your trip changes, you must obtain a new permit. If you alter the original permit, your car will be ticketed and towed.

#### Thank You's

- We encourage individuals who have used this service to send a letter of thanks to Cornell Commuter and Parking Services, 116 Maple Avenue, Ithaca NY 14850.